

# x nexus



Nexus Platform Lunch-n-Learn Oct 27, 2021

## Customer Portal Profile Options and Enablement

- Profile A
  - Left Navigation
  - Bottom Navigation
- Profile B (Default)

### Parameters

- Center level profile
- Center level style

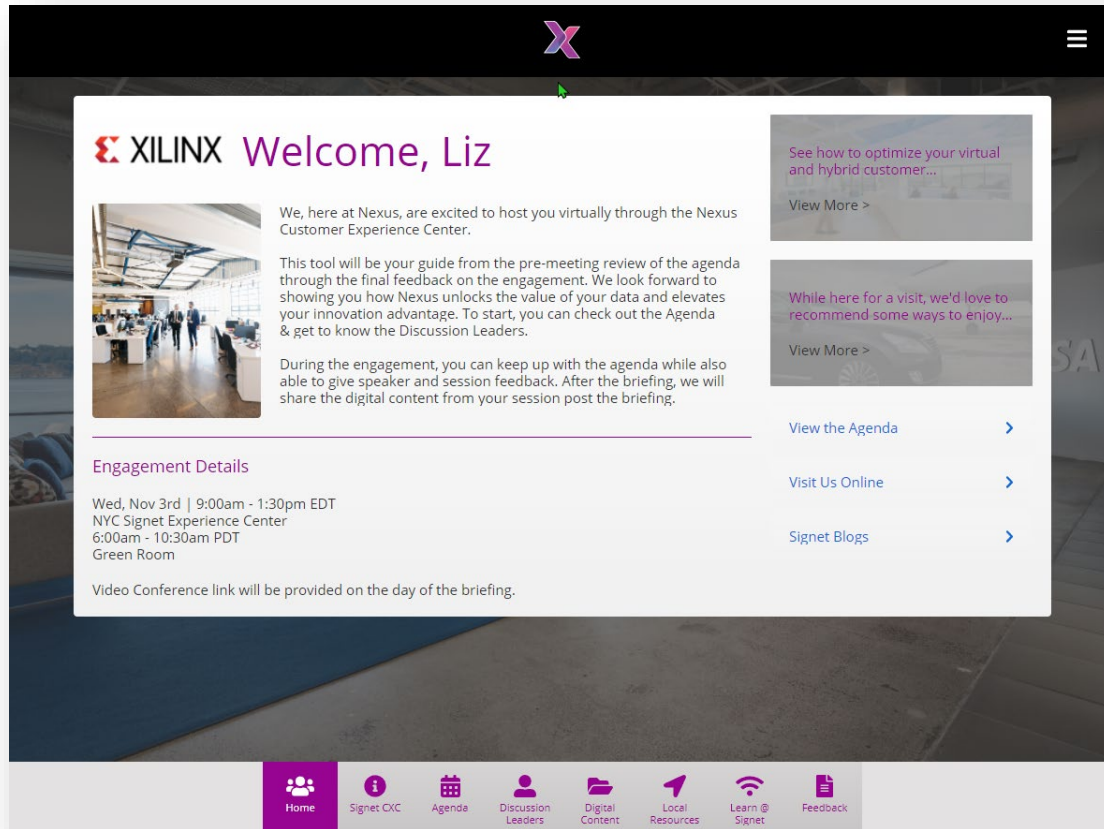
# Customer Portal: 2 Profile Views



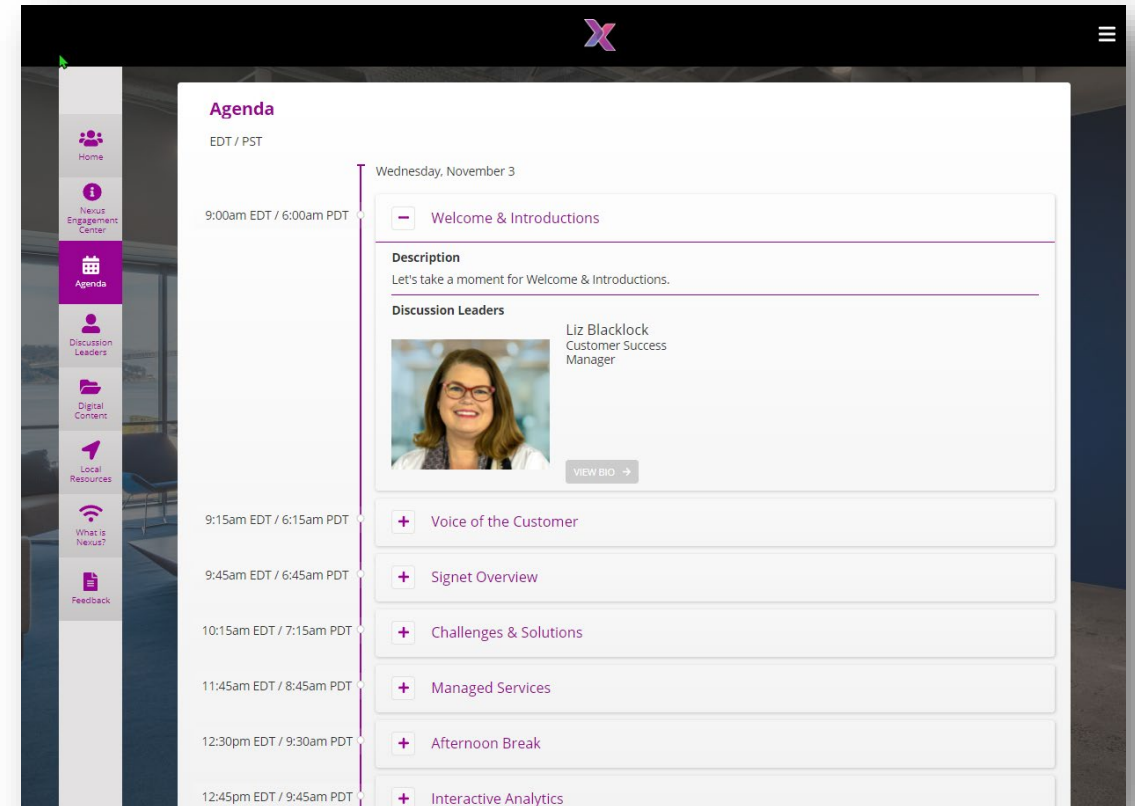
ACCESS: HOME → EXPERIENCE → CUSTOMER PORTAL → SETTINGS

## Center setting for Customer Portal views

- **Profile A: New style**
- Profile B: Existing style (default)



**Profile A: Bottom Nav**



**Profile A: Left Nav**

# Customer Portal: 2 Profile Views



ACCESS: HOME → EXPERIENCE → CUSTOMER PORTAL → SETTINGS

## Center setting for Customer Portal views

- Profile A: New style
- **Profile B: Existing style (default)**

The screenshot shows the 'Nexus Engagement Center' profile view. The header includes 'Xilinx Executive Briefing', the Xilinx logo, and the user 'Greg Harvey' with a 'Sign Out' button. A left sidebar contains navigation links: Home, Nexus Engagement Center, Agenda, Discussion Leaders, Digital Content, Local Resources, What is Nexus?, and Feedback. The main content area is titled 'Welcome Greg' and features the Xilinx logo. It includes a large image of a modern office space and a welcome message from the Nexus Customer Experience Center. Below the image, there is a section titled 'See how to optimize your customer engagements' with two cards: 'See how to optimize your virtual and hybrid customer engagement.' and 'While here for a visit, we'd love to recommend some ways to enjoy New York City.' The right sidebar contains 'BRIEFING DETAILS' for Wednesday, Oct 27th, with a 'Join Video Conference' button and 'View Details' link. Below this is the 'Briefing Manager' section with 'Liz Blacklock' and a 'Contact for assistance' link. The bottom section is 'NEXUS QUICK LINKS' with links to 'View the Agenda', 'Visit Us Online', and 'Nexus on LinkedIn'.

The screenshot shows the 'Nexus Agenda' profile view. The header is identical to the previous view. The left sidebar is the same. The main content area is titled 'Agenda' and shows the time zone 'EDT / PST' and the date 'Wednesday, October 27'. It displays a list of agenda items with expandable details. The first item is 'Welcome & Introductions' at 9:00am EDT / 6:00am PDT, with a description 'Let's take a moment for Welcome & Introductions.' and a 'Discussion Leaders' section featuring 'Liz Blacklock, Customer Success Manager' with a 'VIEW BIO' link. The second item is 'Voice of the Customer' at 9:15am EDT / 6:15am PDT. The third item is 'Signet Overview' at 9:45am EDT / 6:45am PDT. The fourth item is 'Challenges & Solutions' at 10:15am EDT / 7:15am PDT. The fifth item is 'Challenges & Solutions' at 10:45am EDT / 7:45am PDT.

# Profile How to's



**NOTE: Style options need to be updated before Profile A can be used!!!**

- 1) Update Profile in Nexus Platform
- 2) Updated Style in Nexus Platform

Customer Portal

Center Info

Media

Leadership

Concierge

Style

Messaging

Configurations

Settings

Center

NYC Signet Experience Center

Customer Portal Layout

Layout A

Navigation Position \*

Show Home Visiting Company Logo

☒ Yes

- ACCESS: HOME → EXPERIENCE → CUSTOMER PORTAL → SETTINGS
- For Profile B, there are no Navigation Options required
- For Profile A, user must choose Left or Bottom

Customer Portal

Center Info

Media

Leadership

Concierge

Style

Messaging

Configurations

Settings

Center

NYC Signet Experience Center

Header Styles

Header Color \*

#000000

Header Image

Upload

Optimal media size is 2048px wide by 144px tall

- ACCESS: EXPERIENCES → CUSTOMER PORTAL → STYLE
- Update style options
- Iterative changes

Let's dive in!