



Customer Portal Release Highlights

July 2021 (Integrated Scheduler)

Customer Portal Feature Summary



Features

- General Access Link
 - Existing, New
- Printables
 - Setup & Execution
- Virtual Welcome – **MUSIC!!!**

UI Updates

- New Calendar View: How do you view?

General Access: Already registered



The CenterSuite Platform now offered General Access URL (or QR codes)

ACCESS : BRIEFING OVERVIEW

Get General Access Link (same access point)

- Copy Shareable Link
- View QR Code (download or copy)

Get General Access Link
Copy Sharable Link | View QR Code

[Send Meeting Invite](#)

[Share CE App Access](#)

[Print Agenda](#)

[Print Attendees Seat Tents](#)

The screenshots illustrate the user journey for General Access. The first screen, 'Please Choose Your Name', shows a list of names with 'L. Blacklock' highlighted. The second screen, 'Please Enter Your Email Address', shows the email 'liz.blacklock@signet.tv' being autofilled from the scheduling tool. The third screen shows the 'Signet Customer Experience Center' with a welcome message for 'Liz' and a 'Next Agenda Item' section. A callout points to the 'Feedback' link in the sidebar, labeled 'More feedback opportunity'. Another callout points to the 'Personalized CE App' link in the top right corner.

General Access: New Attendee



The CenterSuite Platform now offered General Access URL (or QR codes)

ACCESS: ADD NEW USER

- New User have URL or QR code
 - Clicks Add me to Briefing
 - Adds First, Last, Email
 - CE App opens immediately
- BM notified of user and can revoke user access

Someone new attending?

The image displays two screenshots of the SIGNET platform. The top screenshot shows the 'Please Choose Your Name' screen for Meeting ID: 5813 | Bank of America Executive Briefing. It lists names L. Blacklock, P. Bose, and S. Sahar. A red box highlights the 'Add Me to Briefing' button. The bottom screenshot shows the 'Add Me to Briefing' form with fields for First Name (Carol), Last Name (Danvers), and Your Email (Avengers1@mobile.com). A green 'Enter' button is present. Below this, the 'Signet Customer Experience Center' dashboard is shown for Carol Danvers. It includes a 'Welcome Carol' message, a 'Next Agenda Item' section for 9:00am EDT / 7:00am MST | Greetings & Introductions, and a 'More feedback opportunity' link. A 'Personalized CE App' button is also visible in the top right corner of the dashboard.

Printables: Setup



Agenda

ACCESS : Briefing Overview → Print Agenda & Print Attendees Seat Tents

Settings done at the center level

Table Tents

- Show QR Code
- Job Title

Agenda

- Show QR Code
- Client Logo
- Salutation Message
- Show Agenda Topic Name in all caps
- Show agenda descriptions
- Show Speakers
- Show Speaker Title

A screenshot of a 'Printable Setup' modal window, specifically the 'Agenda' tab. At the top right is a blue 'Preview' button. Below it is a dropdown menu labeled 'Center' with 'NYC Signet Experience Center' selected. The main content area includes a 'Welcome Text Color *' field with the value '#333333' and a black color swatch. Below this are three toggle switches: 'Show Host Logo' (set to 'No'), 'Show Customer Portal General Access QR Code' (set to 'Yes'), and 'Show Attendee Job Title' (set to 'Yes'). At the bottom are 'Save' and 'Cancel' buttons.

A screenshot of a 'Printable Setup' modal window, specifically the 'Table Tents' tab. At the top right is a blue 'Preview' button. Below it is a dropdown menu labeled 'Center' with 'NYC Signet Experience Center' selected. The main content area includes two text color fields: 'Briefing Name Text Color *' and 'Agenda Topic Text Color *', both with the value '#333333' and black color swatches. Below these are seven toggle switches, all set to 'Yes': 'Show Host Logo', 'Show Customer Portal General Access QR Code', 'Show Client Logo with Welcome', 'Show Salutation Message', 'Show Agenda Topic Name in All-Caps', 'Show Agenda Descriptions', and 'Show Speakers'. At the bottom is one more toggle switch, 'Show Speaker Title', also set to 'Yes'.

Printables: Execution



Agenda and Table Tents

ACCESS : Briefing Overview → Print Agenda & Print Attendees Seat Tents

Briefing Details

Overview

Setup

Opportunity


Agenda

Attendees

Facilitation

Experiences

Evaluations

 **FedEx Executive Briefing**
FedEx

Customer Briefing | Virtual
NYC Signet Experience Center
Briefing Manager: Liz Blacklock
Tue, Sep 21, 2021 | 9:00am - 4:00pm EDT
Virtual

Briefing Status: Active
ID: 5807 | PIN: 4ocPy2Gq

Internal Attendees: 2

Agenda Topics: 3

Speakers: 0

External Attendees: 3

[Launch Virtual Welcome](#)

[Your CE App Access Link](#)

Get General Access Link

[Copy Sharable Link](#) | [View QR Code](#)

[Send Meeting Invite](#)

[Share CE App Access](#)

[Print Agenda](#)

[Print Attendees Seat Tents](#)

Virtual Welcome: Music



Add music to your Virtual Experience

ACCESS : EXPERIENCES → VIRTUAL WELCOME → SETTINGS

Current Musical Options (by Center)

- Clarion Full
- Clarion
- Decide
- Freedom Run
- Fresh Commerce
- Technology
- Upstart

Center
NYC Signet Experience Center

View Duration (sec) *
15

Show Time in Header
☒ On

Show Secondary Time
☒ On

Show Music in Header
☐ Off

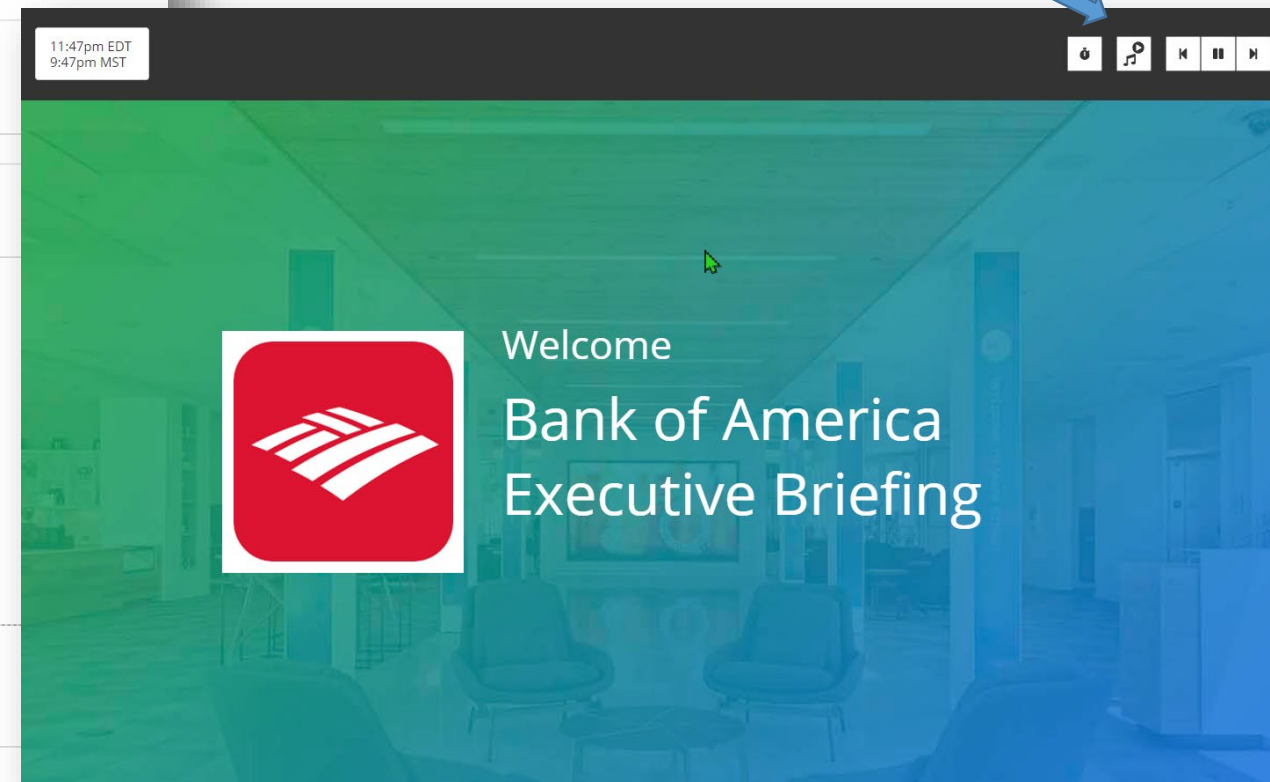
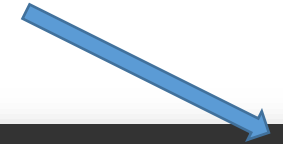
Audio

Speaker Label *
Discussion Leader

Show Speaker Headshot
☒ On

Default Additional Media

Control the music here!



How do you view?



Choose between weekly or monthly views

Calendar

Center: New York Signet Exper... | Date Range: 9/13/2021 - 9/17/2021

Monday, Sep 13	Tuesday, Sep 14	Wednesday, Sep 15	Thursday, Sep 16	Friday, Sep 17
From request to briefing 10:30am - 10:00pm EDT Green Room 8 3 0	No briefings scheduled on this day.	No briefings scheduled on this day.	No briefings scheduled on this day.	No briefings scheduled on this day.

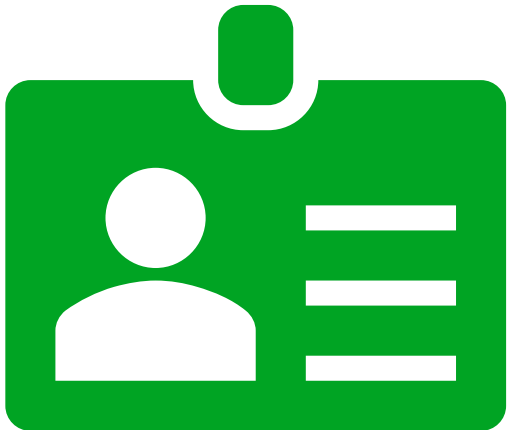
Add'l flags

- Engagement Type
- Center
- Month/Week

Calendar

Engagement Type: All | Center: New York Signet Exper... | Month and Year: 9/2021

Monday	Tuesday	Wednesday	Thursday	Friday
Aug 30 No briefings scheduled on this day.	Aug 31 No briefings scheduled on this day.	Sep 01 No briefings scheduled on this day.	Sep 02 No briefings scheduled on this day.	Sep 03 No briefings scheduled on this day.
Sep 06 No briefings scheduled on this day.	Sep 07 2 Calendar Meeting 5:00am Green Room	Sep 08 2 Calendar Meeting 5:00am Room 2	Sep 09 No briefings scheduled on this day.	Sep 10 Door Monitor Demo 5:00am Room 2
Sep 13 From request to briefing 10:30am Green Room	Sep 14 No briefings scheduled on this day.	Sep 15 No briefings scheduled on this day.	Sep 16 No briefings scheduled on this day.	Sep 17 No briefings scheduled on this day.
Sep 20 No briefings scheduled on this day.	Sep 21 No briefings scheduled on this day.	Sep 22 Shane 5:30am Virtual	Sep 23 No briefings scheduled on this day.	Sep 24 No briefings scheduled on this day.
Sep 27 No briefings scheduled on this day.	Sep 28 No briefings scheduled on this day.	Sep 29 No briefings scheduled on this day.	Sep 30 Citi Financial Executive Br... 10:00am Green Room	Oct 01 No briefings scheduled on this day.



For Video and text FAQ check us out @
<https://info.signet.tv/knowledge>

Our support team is available @ support@signet.tv

For additional training reach out to your Customer
Success Manager or Success@Signet.tv